

Gary J. Zirpolo

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Education

Bachelor of Science in Sports Management December 2019

Minor in Communication, 3.25 GPA

Plymouth State University, Plymouth NH

- Relevant Coursework: Journalism, Business Statistics, Organizational Communication, Business Law, Sports Marketing, Strategic Management.
- Graduated Cum Laude

Relevant Experience

Gameday Staff 3/2023 to Present

New Hampshire Fisher Cats, Manchester, NH

- Greet all guests as they arrive, welcoming them to Delta Dental Stadium
- Recognize and resolve fans concerns and situations effectively in conjunction with stadium security

Event Day Staff 9/2020 to Present

Teamops LLC, Foxboro, MA

- Ensure fans safety and security by conducting careful entry screening and inspections
- Monitor crowd activities
- Assist guests with any special requests including ADA questions or accommodations

Event Operations, Mobility Assistance 3/2020 to 7/2023

Boston Red Sox, Boston, MA

- Monitor one of five elevators in Fenway Park during Red Sox Games and concerts
- Provide wheelchair transports to fans if needed
- Assist fans with any concerns

Promotional Team Member 1/2020 to 11/2022

Maine Mariners, Portland, ME

- Assist in creation and execution of Commemorative Theme Nights
- Create and execute in game performances between periods
- Build long term fan loyalty through a strong game day experience

Game Day Operations 9/2017 to 12/2019

Plymouth State University Athletics, Plymouth NH

- Executed setup and breakdown of NCAA Division three sporting events for Men's and Women's football, softball, lacrosse, basketball and baseball
- Advertised ticket sales for basketball events
- Operated scoreboard for baseball and Men's/Women's soccer to ensure accuracy for gameday reporting

Additional Experience

- **Fundraising**, Marketing Association of Plymouth State 2/2018 to 12/2019

- **Member**, Plymouth Sports Management 9/2016 to 12/2019

- **Intern**, Pemi Baker River Rats, Plymouth, NH 8/2018 to 9/2019

- **Front End Clerk**, Hannaford, Plymouth, NH 7/2019 to 8/2019

- **Sales Associate**, JCPenney, Newington, NH 3/2017 to 8/2018

- **Sports Reporter**, The Clock Student News Paper, Plymouth, NH 2/2016 to 4/2018

- **Residential Desk Attendant**, Plymouth State University, Plymouth, NH 1/2017 to 5/2017

Skills Section

Microsoft Excel, PowerPoint, Word; PC/Mac, Adobe Creative Cloud

Achievements

MLB Home Run Customer Service, New Hampshire Fisher Cats September 2025

Employee of the Month, New Hampshire Fisher Cats April 2025

Dean's List Plymouth State University Fall 2017, Fall 2019

Member of the Month Marketing Association of Plymouth State September 2019